

How did you think we did????

Put an X by the one you think describes us best! Or if you are unhappy please do elaborate so that we may improve our services in the future. Then just email it back to info@stla.co.uk

1. When you contact us by phone are we?

 Prompt

 Efficient

 Friendly

 Other


If you chose 'other' please expand on are where we could improve

2. How did you rate us on service?

 Excellent

 Good

 Standard

 Below standard

If you feel we were 'below standard' please expand

3. When you contact us by email are we?

 Prompt

 Efficient

 Friendly

 Other

If you chose 'other' please expand

4. What did you think of our team of workmen?



Excellent



Efficient



Standard



Below standard

If you feel we were 'below standard' please expand.

5. If you have spoken to us about a financial problem were we:



Helpful



Sympathetic



Understanding



Other

If you chose 'other' please expand.

6. Would you rent from us again? Or recommend us to a friend?



Yes



No



Maybe

If you crossed 'no' please expand.

I hope that renting from us has been a pleasurable experience and we look forward to your comments.

Many thanks for your time,
Student lettings team